



Forsys Conversion Strategy/Execution, from EBS to Oracle Fusion Cloud, Resulted in Zero Post-go-live Issues

Insight

A leading American video delivery technology and services leader used Oracle E-Business Suite (EBS) for more than two decades and faced multiple issues, such as higher operations costs and stretched month-end cycle time, which impacted revenue recognition and business growth.

So, the client collaborated with Forsys to help migrate to Oracle Fusion Cloud ERP and provide managed services to enhance cost efficiency, optimize operation cycle time, and more.

Industry : Telecommunications

Revenue : \$150+ M

Employees: 1001 - 5000

Headquarters: California, USA

Business Challenge

The key business challenges for the client were:

Lacked the tools and expertise to transform and migrate the open sales orders to Oracle Fusion Cloud ERP.

Needed functional and technical support for business imperative.

Enhancing and supporting Oracle Cloud SaaS & PaaS solutions.

Troubleshooting integration issues.

Transformation Journey

The client roped in Forsys to analyze the current Oracle EBS application and Oracle Fusion Cloud ERP, design the migration roadmap, and execute it end-to-end within 60 days. Forsys collaborated with another partner FloData, an integration platform, to seamlessly migrate the data.

The key highlights of the migration journey:

► **Analysis**

- Identified the data that needed cleansing
- Identified data templates needed for Oracle Fusion Cloud migration
- Identified data reconciliation reports to validate data migration

► **Implementation**

- Transformed data and prepared templates with FloData
- Prepared a report on data reconciliation
- Migrated data with FloData connectors

- Resolved integration issues
- Continuous root cause analysis & permanent fixes for any issue
- Proactive Maintenance and Strategic inputs
- Continuous Application Support

Impact

After the migration was completed, the client:

- ☞ Witnessed zero post-go-live issues
- ☞ Improved cost efficiency
- ☞ Boosted operation cycle time
- ☞ Preventive maintenance and proactive monitoring
- ☞ System monitoring and application health checks
- ☞ Continuous improvements

About the Client

The client, headquartered in San Jose, California, offers video delivery technology and services that support media companies and service providers in delivering ultra-high-quality broadcast and OTT video services to their consumers worldwide.

Solution Components

Oracle Fusion Cloud ERP, Oracle EBS, FloData